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Technical Bulletin: iNet™ Plus

Improved Usability in iNet™ Plus

BioReliance iNet, an online client project management system for electronic sample set-up and real-time tracking of biological safety test status, has been redesigned for ease of use and expanded function. We have listened to your comments and used them to develop the next generation system, iNet Plus, which provides a more user-friendly experience.

iNet Plus is no longer just a tool to access study status or to submit samples, but is now also an online project management tool that offers many new functions providing our clients with the benefit of 24/7 project management and assay support. Not only have existing functions been re-engineered to be more intuitive, but iNet Plus is now browser and device independent, meaning greater flexibility for accessing iNet Plus.

User Specific Home Page

Each user will have a home-page which is user specific, linking them to the contact information for their designated Project Manager (PM) and from where they can send an e-mail directly to their PM.

![BioReliance by SAFC logo]

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Autosave Function

Users will be able to name each submission at the start of the submission process. This functionality allows the inclusion of an auto-save function, meaning entered information is continually saved upon each key stroke.

Targeted Searches

In addition, targeted searches can be done from any screen in iNet Plus. There is a search bar at the top of every screen. This is fueled by a search engine that queries all of iNet Plus. This function makes it very easy to find project information no matter where you are in iNet Plus.

This Search Box is on Every Page

Tool Tips

Scroll over tool tips have been built-in on the Submission Form so that the user can get helpful explanations relating to the information required for sample submission.

New Features in iNet™ Plus

Project Summary Page

- The Project Summary Page in iNet Plus allows the user to not only see the complete testing summary of any of their projects on a single page, but is also an interactive project page that allows the user and the project team at BioReliance to interact around all testing projects.

- By quickly selecting a project from the Study Submission tracker, or from the Favorites Section on the home page, the user will have access to the Project Summary Page.

- In addition to seeing the testing summary table; data and documents related to the testing project can be posted and viewed online.

- Project tasks/actions can be posted so that action items for each project team are tracked in an easy calendar view at the project level (and rolled up to the account level as well).

New Features in iNet™ Plus

Project Summary Page showing testing summary, interactive project page for posting files and task manager calendar.

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New Features in iNet™ Plus

Assay Information

- iNet Plus now allows the user to get information about any of the testing services that BioReliance provides without having to initiate a testing submission form.

- Using the Assay Information tools, the user will find:
  - suggested volumes needed for each test
  - turnaround time for the assay
  - protocol/technical specification for that assay
  - a complete list of technical detail required by the BioReliance study management team needed to initiate testing

- From this page, the user will be able to select the assay they require and add it to their "submission form" shopping cart.

- The user can also keep assay lists of their liking on this page so they can have the technical information for the assays they commonly use whenever they need it.

New Features in iNet™ Plus

New User Permissions

• iNet Plus introduces the "affiliate user" role which allows a user to grant access permission at the study and/or project level. This means users can share only the items they wish with selected team members within their company or "affiliates" of their choice.

Custom Study Project Management Resources

• Like the Project Summary Page, the Custom Study Project resource allows the user to post and/or view data, project plans, meeting minutes or other project documents online in an area designed to support their project.

• This tool is designed to allow the client and their project manager to collaborate on their project online.

• Project tasks/actions can be posted so that action items are tracked in an easy calendar view at the project level (and rolled up to the account level as well). Action item due dates and overdue actions are clearly visible.

• Project scope and project milestones are easily visible in this area.

• In addition to seeing the testing summary table; data and documents related to the testing project can be posted and viewed online, allowing two way communication and collaboration between all parties.

Task Management

- This exciting new feature is a project "to do list" for all projects a sponsor is working on with BioReliance. Project managers can post reminders (tasks) that are needed for each and every study/project. The user can either look at the project task calendar for each individual project on that Project's Summary Page, or the Custom Project Management Page, or they can see the compiled list on the calendar on their home page.
- Completed tasks, overdue tasks and open tasks are all visible in the Task Calendar.
- The Current Task List allows user to see the tasks that are due in the next 7 days, 14 days, or the next month.
- iNet Plus allows the user to print these "to do" tasks lists.